

Privacy Policy

Featherstone Fencing Ltd (“we”, “our”, “us”) is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your personal information when you use our website or contact us regarding any of our services.

Information We Collect

We may collect and process the following information:

- Personal details (such as your name, phone number, and email address) when you contact us via our forms, phone, or email.
- Project details you share with us about fencing or gate services you are interested in.
- Website usage data such as IP address, browser type, and pages visited (through cookies or analytics tools).

How We Use Your Information

We use your information to:

- Respond to your enquiries and provide quotes.
- Schedule and manage projects across all trades we offer.
- Improve our website and services.
- Meet our legal obligations.

We do not sell, rent, or share your information with third parties for marketing purposes.

Data Storage & Security

- Your personal information is stored securely and only accessed by authorised team members.
- We keep your data only as long as necessary to provide our services or meet legal obligations.

Cookies & Website Analytics

Our website may use cookies and analytics tools (such as Google Analytics) to understand how visitors use our site. You can disable cookies in your browser settings if you prefer.

Your Rights

Under UK GDPR, you have the right to:

- Request access to the personal data we hold about you.

- Ask us to correct or delete your information.
- Withdraw consent for us to use your data.

To exercise these rights, please contact us using the details below.

Sharing Your Information

- We may share information with our sister company, Featherstone Plumbing & Heating Ltd, if your enquiry relates to plumbing or heating services, to ensure a seamless service.
- Otherwise, your data will not be shared with third parties without your consent, except where required by law.

Contact Us

If you have any questions about this Privacy Policy or how we handle your data, please contact us:

Featherstone Fencing Ltd

 Freephone: 0800 7315922

 Mobile: 07792449118

 Email: featherstonefencingltd@hotmail.co.uk

Date: September 2025